# **Cole Henderson**

## **EXPERIENCE**

Tecton, San Francisco, CA

**DevOps Engineer** April 2023 - Present

Spearheaded a comprehensive cloud cost-optimization effort, leading to a 28% reduction in total AWS spend

- Coordinated and executed Tecton's first customer-wide maintenance window email and the related upgrade, resulting in zero customer interruptions and a template for all future such actions
- Discovered and resolved 58 customer-impacting security vulnerabilities across 6 services, greatly mitigating client risk

4G Clinical, San Francisco, CA and Boston, MA

## DevOps and Site Reliability Engineer Junior DevOps Engineer DevOps Intern

September 2021 - April 2023 June 2020 - September 2021 June 2018 - June 2020

- Built and scaled a complex full-stack ticket automation site that processed 99% of previously manual requests, reducing DevOps' new hire need by 42%
- Restructured the Junior DevOps Engineer position title, job description, and hiring process, leading to a 10-fold increase in applicants
- Cut monthly AWS costs 25% by automatically archiving non-production stacks that had no logins over the previous week
- Built customer-facing private AWS Marketplace website, allowing clients to purchase the company's proprietary software through AWS, earning account discounts for both parties
- Eliminated duplicative local Docker builds during testing of principal software by using a remote repository, cutting testing time by 25%
- Modernized non-customer facing database implementation, cutting related costs by 15%
- Refined autoscaling configuration for internal Kubernetes resources, reducing related server costs by 12%
- Fundamental in creating a new logging system that cut related costs by 90%
- Secured and restricted access to 994 GB of sensitive client data with the company's principal software developer

## **SKILLS**

**Languages:** Python, Angular, Bash, JavaScript, Groovy

Tools: AWS, Kubernetes, Linux, Terraform, Docker, Postgres, Redis, Serverless, Jenkins, Helm

Soft Skills: Organization, Decisiveness, Adaptability, Communication, Prioritization

**Certifications:** AWS Professional Solutions Architect

### **EDUCATION**

**Rhodes College** — BS Computer Science, with honors, 2016–2020

### **INTERESTS**

- Energized by learning through teaching and exploring new technologies
- Avid backpacker and soccer player
- Passionate about music, history, and Liverpool FC